Motor-Call
Developed by **Splicecom**

Automotive Industry

Leading edge communication solutions to drive your Dealership forwards

What is Motor-Call?

Motor-Call offers a suite of applications, hardware and services, tailored specifically for the automotive industry. Developed by British based voice specialists, Splicecom, Motor-Call meets the needs of your management, employees, customers and prospects, irrespective of your Dealership size or location.

The phone remains the primary method of communication and with your need to support multiple brands and services, such as new and used sales, service, parts, repairs and bodyshop; plus the need for some staff to be mobile; a modern Dealership communication solution must be a responsive business tool.

Key Features of Motor-Call

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Identifying Inbound Calls
By brand & service

Motor-Call Auto Attendant
Single or multi—level auto attendant

Motor-Call Integration
Kerridge CS/ADT, MAM AutoPart, MTT Selling Point & WSP Tech Man

Converged Voice & Data
Single network for telephone calls & data connectivity

On Premise or Cloud Deployment
Solutions in the cloud our your dealership, for single & multiple locations

SIP Trunks
Modern, highly featured, lower cost replacement for ISDN

Motor-Call Admin Portal
Browser based, system admin tool

Unified Device Support
Deskphones, smartphones, softphones & wireless phones

PC Softphones
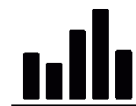A fully featured business phone as a PC app

Wireless Devices
DECT or WiFi for showroom, office & service centre mobility

Softphone for Smartphones
Softphone apps for Apple iOS & Android Smartphones

Motor-Call Analytics
Historical reporting with integrated call recording

Motor-Call Live
Wallboards & dashboards

Motor-Call Call Centre
Advanced call routing and sophisticated tools for Agents, Supervisors and Management

Motor-Call Social-Media
Manage routing rules & responses for email, Twitter, WhatsApp for Business and Web-Chat

PCI Compliance
A range of solutions to secure your payment services

How to Finance
CAPEX, or OPEX, or a blend of both to meet budgetary requirements